

We encourage you to examine some of the: “Frequently Asked Questions”



Can I play my own music. – Of course you can our speaker system is connectable via Aux our drivers usually have a iphone aux cord handy but if you have a different phone please bring you own.

Lost items on the bus – Its easy to forget things on the bus if we do find anything we usually hold onto it for two weeks in a lost property container.

Where is the drop off on Flinders Street – All drop off for Flinders Street is outside the Reef HQ Aquairum

I want to go longer then the 4.5 hours quoted – That’s fine but this should be arranged before the transport and costs \$85 per 30 minutes after 4.5 hours. Requesting this on the night is up the discretion on the driver as well as their authorized driving hours left.

There is a mechanical issue with the bus – A refund will be provided of your quoted time divided by the amount of down time with the bus. Xbus will endeavour to get the bus up and running again or provide other means of transport.

Can we smoke or vape on the bus? No as per Governmental Legislation

I want to cancel the booking will I get a refund? If the cancellation is over two weeks before the event the full deposit will be refunded, if it is within two weeks of the event the \$150 deposit will be forfeited.

